

# Customer Terms and Conditions

## Token Farms Inc. and TF Tulare Inc.

Effective Date: 01/13/2026

### 1. Introduction

Welcome to Token Farms Inc. and TF Tulare Inc. (collectively, “Token Farms”). By entering our stores, using our website, or purchasing products from Token Farms, you agree to these Terms and Conditions. Please review them carefully.

### 2. Eligibility

To purchase cannabis products from Token Farms, customers must meet **one of the following eligibility requirements:**

- **Adult-Use Customers:** You must be **21 years of age or older** and present a valid, government-issued photo ID at the time of purchase; **or**
- **Medicinal Customers:** You must be **18 years of age or older** and present both a **valid government-issued photo ID** and a **valid physician's recommendation or medical cannabis identification** as required by California law.

Token Farms operates as both an **adult-use and medicinal cannabis retailer** at all locations. All eligibility requirements are strictly enforced in compliance with applicable state and local regulations.

### 3. Payment and Pricing

- Pricing: All prices are subject to change without notice. The price charged is the price in effect at the time of purchase.
- Non-Cash Transaction Fees: Applicable fees will be applied to all non-cash transactions (including debit payments).
- ATM Fees: ATM usage fees may apply and are subject to change without notice.
- Taxes: All applicable local, state, and cannabis taxes will be added at checkout.

### 4. Product Information

- THC Content & Product Details: THC percentages and product descriptions are based on lab testing and supplier data. While we strive for accuracy, information may vary due to batch differences, testing updates, or labeling changes. Any discrepancies are unintentional.
- Product Availability: Product availability is not guaranteed and may change without notice. Token Farms reserves the right to limit quantities, substitute comparable products, or refuse service where permitted by law.

## 5. Promotions, Discounts, and Special Offers

- General: Promotions, discounts, and special offers are subject to change, modification, or cancellation at any time without notice.
- Buy One, Get One (“BOGO”) & Similar Promotions:
  - The “Get One” item may be a pre-selected product determined by Token Farms and may not be interchangeable.
  - In compliance with California state regulations, cannabis products cannot be given away for free. All “Get One” promotional items will be charged at a minimum price of \$0.01 (one penny).
  - Promotional items are subject to availability and may be substituted with a comparable item at Token Farms’ discretion.
- Online vs. In-Store Deals:
  - Promotions and pricing may differ between in-store and online platforms.
  - Online deals may vary by hour, may change without notice, and are only valid during the time displayed online.
  - In-store pricing and promotions are not guaranteed to match online offers.
- Limits: Promotions may have quantity limits per customer, per day, or per transaction and may not be combined unless explicitly stated.

## 6. Returns and Exchanges

- 7-Day Return Policy for Defective Products: Defective cannabis products may be returned within 7 days of purchase with a valid receipt. At our discretion, we may offer a replacement, store credit, or refund.
- Exclusions: Cannabis accessories (including but not limited to Puffco products, Focus V products, pipes, vaporizers, and related accessories) are not eligible for return or exchange. These items are covered by manufacturer warranties, and customers must work directly with the manufacturer for claims.

## 7. Privacy Policy

Token Farms is committed to protecting your privacy. Personal information is collected solely to process transactions, comply with legal requirements, and improve customer experience. We do not sell customer information to third parties.

## 8. Compliance with Laws

By purchasing from Token Farms, you agree to comply with all applicable local, state, and federal laws governing the purchase, possession, and use of cannabis products.

## 9. Liability Disclaimer

Cannabis affects individuals differently. Token Farms is not responsible for any direct, indirect, incidental, or consequential damages resulting from the use or misuse of our products. Customers are responsible for safe and responsible consumption.

## **10. Changes to Terms and Conditions**

Token Farms reserves the right to modify these Terms and Conditions at any time. Changes become effective immediately upon posting online or in-store. Continued use of our services constitutes acceptance of the revised terms.

## **11. Contact Information**

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